

Temperatures during treatment will be between 120 and 135 degrees. Due to the extreme heat, people and pets cannot be in the space during treatment. Please make arrangements ahead of time to be ready to leave the space when our technicians arrive. We will provide you with an estimated completion time, in most cases 6 to 8 hours.

Air flow is key to treatment. We need to be able to move furniture, spread out clothes, move heaters and fans and otherwise ensure heat penetrates all items in a room. If we can't walk through a room, treatment will not be successful. In some cases, you will be asked to clean out excess clutter before treatment can occur. Be sure items going in trash are double bagged in sealed trash bags. The fewer boxes and bins in a room, the more successful treatment will be. Failure to properly prepare rooms as instructed may result in additional fees or void your warranty.

ITEMS TO BE REMOVED DURING TREATMENT

Smaller items can be stored in the refrigerator during treatment. Larger items can be boxed and left by the door for inspection. It will be determined if any of these items need to be treated for bed bugs.

- Pets – including fish in aquarium
- Fresh food – fruits, vegetables, perishables
- Foods that melt – chocolate, candy, etc.
- Prescription and over the counter drugs
- Make-up, Wax based items – candles, wax figurines
- House plants
- Anything pressurized – spray cans, fire extinguishers, oxygen bottles, etc.
- Flammables – lighters, lamp fuel, solvents, etc.
- Wooden and stringed musical instruments -- leave the cases
- Family heirlooms and irreplaceable items should be inspected and a determination made as to whether they should be treated.

Improperly disposing of infested items is the fastest way to spread bed bugs. In most cases, you will **not** need to discard your furniture/bedding. Furniture should be treated even if you opt to discard it, or else it **MUST** be wrapped in plastic and clearly marked INFESTED before being disposed of.

CLOTHING

We can treat a reasonable amount of clothing. (No large piles in closets/on floors/on furniture). Excessive amounts of clothing should be treated by drying in a dryer for at least 30 minutes on the highest heat setting. Treated clothing should be placed in sealed bag/container and be kept out of the infested area.

- Clothing on hangers may be left in closets if the space between items is large enough to allow the heated air to circulate.
- Clothing in drawers can be left in place. If clothing is tightly packed then some items must be removed. It may also become necessary to remove the drawers from dressers to help with the air movement.
- Other clothing left in heated space must be placed in open weave laundry baskets. Clothing must be packed loosely. Tightly packed baskets will prevent lethal temperatures from reaching all items. Do not place clothing in plastic bags.
- Larger fabric items -- linens, towels, blankets, etc -- leave in the area being heated.

WATER BEDS AND AIR BEDS

- Drain waterbeds
- Partially deflate airbeds
- Select Comfort airbeds with an electronic pump must be partially deflated and unplugged.

Do not remove electronics (game consoles, cable boxes, computers, laptops, portable DVD players, etc.)

Electronics should be switched off and unplugged but left in the space to be treated.

PAPER, SMALLER ITEMS

A thermal remediation treatment requires moving large amounts of air to be successful. Secure items that can be blown around.

- Loose papers need to be gathered and boxed.
- Glass items, knick-knacks etc. will need to be secured. Do not leave breakable items on shelves or other areas where damage could happen.